

LEGAL HELPLINE

ARAG

Saving you time to help defend or pursue your legal rights

Answers to your legal questions are just a phone call away. Through your ARAG legal expense insurance policy, you have unlimited access to a dedicated **Legal Helpline**. Our knowledgeable lawyers will provide you with general legal assistance for any legal question you may have, regardless if the legal issue or question is covered under the policy or not. For example, although Family Law issues are not covered under our policy, the lawyer will be happy to provide answers to questions on such issues.

Examples of questions you can ask our Legal Helpline lawyers:

<p>“The building inspector missed some mold in my new house, and it is causing health issues for me and my family.”</p>	<p>“What should I put in a work contract for my graphic design business to make sure I get paid properly?”</p>	<p>“I would like to create a will. How do I do this, and what are the legal requirements of a will?”</p>	<p>“My daughter is moving to a new apartment and does not understand the lease. Can you help?”</p>
<p>“I hired a contractor to renovate our office kitchen, but the work is substandard. What are my next steps?”</p>	<p>“My business is being audited by the CRA. What steps should I take to ensure it goes smoothly?”</p>	<p>“I received a demand letter from a client who slipped and fell on my property. What are my next steps?”</p>	<p>“The neighbouring company built a fence on my property and refuses to move it. What should I do?”</p>
<p>“The landscaper I hired went over budget and the work was not what we agreed on. How can I rectify this?”</p>	<p>“I have been charged with drinking and driving, but I have not had a drink within the past 24 hours.”</p>	<p>“I want to let go of an employee but make sure I do it in a way that complies with the law. What are the steps?”</p>	<p>“The florist ordered the wrong flowers for my wedding and did not advise me until the day of. What can I do?”</p>

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Our process ensures that you receive the legal information and support that you need. We encourage you to call the **Legal Helpline** as many times as you need. Follow these simple steps:



STEP 1: LOCATE YOUR LEGAL HELPLINE AND POLICY NUMBER¹



STEP 2: CALL TO SPEAK WITH A HELPLINE LAWYER²



STEP 3: GET LEGAL ASSISTANCE AND KNOW WHAT'S NEXT³

¹ The helpline telephone number and your policy number can be found on your policy certificate and wallet card.

² You have unlimited access to the helpline. It is available from 8:00 am to Midnight local time, 7 days a week. In emergency situations, a lawyer will be provided 24/7.

³ Our Helpline Lawyers are professional, courteous and will listen to you. They will answer your questions and provide assistance to any legal issue you may have. If the legal issue appears to be covered by your policy, the lawyer will then pass your information to our Claims Department, so they can contact you for more information to make a decision regarding coverage.

Legal Risks. Well Managed.