Personal Legal Solutions

Legal Assistance & Support Services



ARAG

A Quick Summary of Our NEW ARAG Personal Legal Solutions Policy

We want to make it easy for you to quickly see changes of note and what remained the same when you compare our NEW Personal Legal Solutions to our legacy personal product. This summary provides that high-level overview, but we also strongly recommend you read both the new and legacy policy wordings to understand all and any potential differences in conditions, terms, deductibles, and limits.

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	The Blue Legacy Personal Product	NEW ARAG Personal Legal Solutions
Unlimited Legal Helpline Access	☑ Included	☑ Remains the same
Legal Document Review	☑ Not Included	☑ Now Included
Simple Legal Letter Drafting	☑ Not Included	☑ Now Included
Unlimited Legal Document Centre Access	☑ Not Included	☑ Now Included
Unlimited Emotional Support Assistance	☑ Not Included	☑ Now Included
Unlimited Identity Theft Protection Assistance	☑ Not Included	☑ Now Included
Definition of Insured & Insured Events		
 Coverage was provided to the: Name of insured, their spouse or civil partner or any son or daughter, normally living with them. 	☑ Included	 ✓ Remains the same, plus: + Expanded to now include relatives normally living at the principal residence, and: + Clearly states dependent students who may be temporarily living away are also covered.
Employment Disputes		
Coverage for disputes relating to: • Contract of employment or future employment • An alleged breach of statutory rights under employment legislation • An alleged breach of rights under human rights legislation as it related to the insured's employment	☑ Included	☑ Remains the same
Waiting Periods	 30 days from policy inception 90 days from policy inception in cases of a lay-off or job elimination 	☑ Remains the same
Contract Disputes		
Coverage for disputes relating to: • Selling or buying goods, including the purchase, sale, rental, lease, service, repair, testing or cleaning of a motor vehicle • Obtaining services • The amount due under a motor vehicle lease in the event it is declared a total loss	☑ Included	☑ Remains the same
Waiting Periods	• 90 days from policy inception	☑ Remains the same
Minimum Amount in Dispute	•\$500	• \$1,000

Tenancy Disputes			
Coverage for disputes relating to a residential tenancy agreement, which the insured entered into for renting their principal residence.	☑ Not Included	☑ Now included	
Waiting Periods	☑ Not Included	• 90 days from policy inception	
Total Loss Valuation Disputes			
Coverage for a dispute with an auto insurer regarding the value of a motor vehicle in the event it is declared a total loss.	☑ Remains the same	☑ Remains the same	
Driver's Licence Protection			
Coverage to defend the insured's driver's licence from being revoked or suspended.	☑ Remains the same	Remains the same, except: Failure to provide a sample or be tested for the presence of cannabis is a new condition under insured event exclusion 1.	
Legal Defence			
Coverage to defend the insured when they are being prosecuted for: • A highway traffic or motor vehicle offence • An alleged criminal offence arising from their work as an employee	☑ Included	Remains the same, except now includes coverage to defend the insured when they are: + Being interviewed by the police or other authority with powers to prosecute for an alleged criminal offence arising from their work. + Using their motor vehicle for business purposes. What will not be covered is a: • Failure to provide a sample or be tested for the presence of cannabis is a new condition under insured event exclusion 1. • Investigation or prosecution of an alleged assault are not covered as per General Exclusion 10(a).	
Bodily Injury			
Coverage to pursue an insured's legal rights following a specific or sudden accident which causes their death or bodily injury.	☑ Included	☑ Remains the same, except: A condition, illness or disease which develops gradually over time is not covered as per insured event exclusion 3.	
Property Protection			
Coverage to pursue civil action for: • Damage to physical property • Legal nuisance • Trespass	☑ Included	☑ Remains the same	
Minimum Amount in Dispute	• \$500 for physical damage claims	• \$1,000 for physical damage claims	
Deductible	The first \$500 in legal costs if the dispute cannot be resolved by ARAG and a lawyer needs to be appointed	☑ Remains the same	
Tax Protection			
Coverage to respond to an audit or tax appeal in relation to their personal tax affairs	☑ Included	☑ Remains the same	
Claims Handling	The Blue Legacy Personal Product	NEW ARAG Personal Legal Solutions	
Policy Type	Occurrence based.	☑ Remains the same	
Claims Notification Period	• 120 days from date of occurrence.	☑ Remains the same	

☑ Remains the same

• Applies to all civil claims.

Reasonable Prospects